

BABI Youth and Family Services Annual Report 2022-2023



CELEBRATING 40 YEARS

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BABI
Youth & Family
Service

Established 1983

ABOUT BABI

BABI YOUTH AND FAMILY SERVICE HAS BEEN WORKING WITH HOMELESS AND VULNERABLE YOUNG PEOPLE (AGED 12-25 YEARS), AND FAMILIES, IN BRISBANE BAYSIDE (WYNNUM/MANLY AND THE REDLANDS) SINCE 1983.

BABI provides supported accommodation, physical and mental health services, employment and training services, youth space activities and a range of specialist programs, to assist young people overcome challenges and achieve their life goals. We also provide counselling and parenting groups through our Family Support Program. All services are free of charge.

Awards and Recognitions:

Winner of the 2004 Prime Minister's Awards for Excellence in Community Business Partnerships - for YouthCO Employment Program

Winner of 2006 Child Protection Week Award - for the Parenting and Enjoying Teenagers Program.

Winner of 2006 Australian Crime and Violence Prevention Award (Queensland) - Partnership with Queensland Police Service - UP Program.

Winner of 2012 Police Commissioner's gold lantern prize award for Excellence - Stop Harassing Me Postcard Project - Cyberbullying

In 2017, 2018 & 2019 was acknowledged as Top 5 Provider of the Skilling Queenslanders for Work Initiative through our Get Set For Work Program.

Winner of 2020 Queensland Training Awards (Metropolitan Region) Get Set Fork Work Program

OUR VISION

"Supported housing for Homeless Youth."

OUR MISSION

"To provide specialist accommodation for youth experiencing homelessness in Wynnum, Manly and the Redlands area together with wrap-around services designed to enable youth to engage effectively with their education, family, work and community. "

OUR VALUES

BABI works proactively assisting young people and families facing complex barriers in their lives including systemic inequities and discrimination that lead to disadvantage and marginalisation. BABI's statement of values underpins and guides our practice; service delivery; individual and organisational behaviour.

EMPOWERMENT: We empower people to develop greater confidence, to take more control of their own lives and become stronger and more independent.

INTEGRITY: Honesty, reliability and accountability are at the core of our organisation. We stay true to our word. We encourage transparent and open communication.

INNOVATION: We are creative in our delivery of services to and in our community. We put people at the centre of their own lives and they identify, reach for and obtain their own goals and aspirations.

EXCELLENCE: People receiving our services are at the centre of all the decisions we make. We use resources in the most effective and efficient manner. We are dedicated to high standards of practice and service delivery.

COLLABORATION: We are committed to developing and maintaining strong partnerships for the ongoing benefit of our service users and the wider community. We only partner with professional and respected government and non-government organisations who share similar values to ourselves.

PRESIDENTS REPORT

Welcome to the 2023 BABI Youth and Family Service AGM on this special occasion as we celebrate our 40 year anniversary.

I would like to begin by acknowledging the traditional custodians of the land on which we meet today, the Quandamooka people. I pay my respects to their Elders past and present and I extend that respect to Aboriginal and Torres Strait Islander peoples here today.

On behalf of the BABI board, I am pleased to present the BABI Annual report for the year Tech

On behalf of the BABI board, I am pleased to present the BABI Annual Report for the year ended 31 July 2023.

2023 was another excellent year for us. We hit some key milestones while continuing to provide services to support our youth. During 2022 -2023 BABI received approximately 246 requests for housing assistance for young people and young families. The main reasons identified for young people accessing our service were family breakdown, domestic and family violence and lack of family/community supports.

The most significant personal challenges for our young people were around anxiety, depression, drug use, unemployment, low income and lack of affordable housing options. During 2022 -2023 BABI provided accommodation and case management to 47 individual young people and 21 young families with 26 accompanying children (including mobile support).

As highlighted in the opening to this report, a key milestone for BABI is that it has been operating for 40 years this year. BABI has been providing services in the Wynnum/Redlands region and has been helping homelessness for youth since 1983. With youth homeless growing at unprecedented rates, a service like BABI is needed now more than ever before. .

BABI become an Incorporated Association in 1985 and over the years has continued to grow to provide a range of services. Our primary and core focus remains to support accommodation for young people including young parents. This is complimented by a number of 'wrap around' services that compliment this core

It is important to acknowledge and thank the many individuals, organisations and government support BABI has had during this time. There are far too many to individually list in this report. However some key individuals we would like to acknowledge are our life members who are very special to BABI due to the longevity of their support.

These individuals are:

Marie Stokes, Calude Huddy, Daveen O'Pray Sue Birkholz, Allan Pattison, Robyn Pattison Ann Chandra, Valmae Richardson, Di Fletcher Robert Fletcher, Ursula Wilkinson, Peter Kozina, Lorraine Roylance, Bill Reuter, Trish Reuter, Corey Prickett, Ros Farley, Helmut Czerny, June Harrison, Terri Lannan, Mary Guentthroth, Brenda Clayton, Pat Jeffries, David Jeffries, Frank Thompson, Lenore Thompson, David Rolls, Ken Green, Lesley Green, Steve Forward, Daniell Bertini, Sue Bird, Bev Griffiths and Louise Herrod.

This year, we would like to award a life Membership to Allan Mitchell who after 18 years of service to BABI, has left the organisation this year. Allan has been in many different roles at BABI from volunteer caretaker in our BABI share house for a number of years, Youth case worker, Team Leader and Housing Program Manager. Allan's commitment and dedication is second to none, particularly in regards to his goal of #endingyouthhomelessness and providing high quality services and support to young people who come to BABI for help with housing.

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In other updates, our General Manager, Emina was on parental leave for 8 months. Thank you to Program Managers Catriona Kucks and Allan Mitchell who provided leadership and continued to deliver on BABI Vision and Goals during this period.

We also had many developments in funding this year. The Board approved (in line with current legislation and best practice) additional funds in the Budget for Staff professional development and professional supervision. Staff are our biggest asset and this investment is well worth it. We received additional funding from the Department of Housing in 2023 for the Immediate Housing Response for

Families (IHRF) which has enabled BABI to provide further support and immediate short-term emergency accommodation to 65 families with 115 accompanying children experiencing or at risk of homelessness. Out of these, 48 families were supported to sustain their current tenancy, 6 families secured new social housing tenancies and 5 families secured new private accommodation.

We successfully continued to offer and deliver wrap around services to young people at-risk, including employment and training, youth counselling, youth outreach, youth engagement and drop-in spaces, as well as support for parents through our Family Support Program.

We also launched our new website. Not only does the new site look fantastic, it increases our connectivity by providing important information to connect with our youth, partners, communities and families. Through our new 'Donate' functionality on the website and continued focus on fundraising, we are moving closer to achieving our strategic target of acquiring a property to provide housing support to youths, in line with our strategy.

Finally, in board news, Carly Ogborne stepped down from the board. We acknowledge and thank Carly for her contributions, particularly her enthusiastic support for our Halloween fundraiser. Thank you also to our volunteer Board members. The Board is composed of volunteers from the community with wide-ranging skills and background. I would like to thank each board member for their contributions and professionalism this year.

Finally, BABI cannot exist without the committed and highly valued staff that keep BABI going every day. We welcome new staff who joined during the period and say farewell to those who have left. The board understand and appreciate all of the effort, heart and soul the BABI team put in to providing our services and we acknowledge and thank the team all that they do.

It is my continued privilege to serve on the BABI board. Thank you to our partners, donors, members and staff for your support of this truly remarkable organisation.

SAMANTHA CARROLL

President

TREASURERS REPORT

The 2023 financial year ended with a net operating profit of \$77,961

The Board of Management confirms that the Bayside Adolescent Boarding Inc. will be able to pay its debts as and when they fall due.

I confirm that BABI's financial statements were audited by an external auditor, Chanelle Pienaar Director Audit Assist Pty Ltd Chartered Accountants

Summary Profit and Loss FY2023

Income \$1,901,095

Expenditure \$1,823,134

Net profit \$77,961

Summary Balance Sheet, 30 June 2023

Assets \$1,765,181

Liabilities \$876,903

Net Assets \$888,278

FY2024 Budget

The budget for the coming financial year has been prepared with a projected Balance of \$59,240 (i.e., \$48,045 Plus \$11,195 Grants carried forward to 2024/25

Total projected income \$2,144,493

Total projected expenditure \$2,085,25

On behalf of BABI Board of Management and Staff, I would like to acknowledge the organisation's primary funding bodies – Department of Housing, Department of Child Safety, Seniors and Disability Services, Department of Youth Justice, Employment, Small Business and Training, and Department of Industry Science and Resources.

We also appreciate the ongoing support of Brisbane City Council, Lady Bowen Trust, Community Gaming Benefit fund, Lord Mayor's Charitable Trust, Property Industry Foundation (PIF), Australia Post and Port of Brisbane.

We are also appreciative of the donations provided by individuals and businesses in the local community. I want to extend our thanks to our local Federal Member, Ross Vasta MP, our local State Member, Joan Pease MP, and the Brisbane City Councillor for Wynnum Manly Ward, Peter Cumming, for their ongoing support of BABI.

EDWARD HARWOOD

Treasurer

MANAGEMENT REPORT

This year marks a significant milestone for BABI Youth and Family Service, 40 years of proudly serving the local community! BABI has worked with homeless and vulnerable young people (aged 12 to 25 years) and young families in Bayside and surrounding areas since 1983.

Since its inception, BABI has been recognized as a **leader in the youth and community services industry** and provides housing and support, physical and mental health services, employment and training, youth engagement as well as specialist programs for young people and young families, to assist them to overcome challenges and achieve life goals.

In addition to services provided to young people, our Family Support Program responds to vulnerable families with children and young people (unborn to 18) who are at risk of involvement in the statutory child protection system. This service works with parents and aims to reduce harm or risk of harm to children and young people, prevent crises or problems within families from arising or escalating and stabilise or maintain family wellbeing.

BABI uses a client-centred, strengths based and trauma-informed practice approach when working with young people and families. BABI supports each young person to identify their goals and holistically address the range of challenges they face. Even with brief support from BABI, most young people can move out of crisis and towards a better future.

Through consistent research, training and evaluation of programs, BABI builds knowledge to develop innovative supports, improve outcomes, and to raise awareness (through advocacy) of issues impacting vulnerable young people in our community.

The twelve months ending 30 June 2023 were once again a time of significant change and development within BABI Youth and Family Service.

Due to my maternity leave from October 2022 until May 2023, Catriona Kucks stepped into a position of Acting General Manager during this period and with the assistance of the Housing Program Manager Allan Mitchell and BABI Team, was able to achieve some extraordinary outcomes in managing day to day business and operations and still ensuring that the services delivered to clients were of the highest quality. I would like to formally thank Catriona for her strong leadership, hard work and resilience in keeping BABI solid operationally and for providing guidance, wisdom and support to BABI Team during this time, it was no small task. Special thanks to Ellie Clayton-Nelson who assumed the role of a Senior Administration Officer in order to assist the Leadership Team to achieve their goals during this period.

I never fail to be amazed with the team's commitment to do all they can to genuinely help the most vulnerable in our community. The ability to sustain this, as demand for support continues to grow, is a testament to both the BABI program managers, and the staff who consistently deliver services with utmost care and professionalism.

During the year, our friends and partners at **Property Industry Foundation (PIF)** organised and delivered a Fundraiser for BABI which raised \$50,000 for our Youth Homelessness Program. These funds are still being utilized as brokerage and young people are supported with essential items to live with dignity, including purchase of white goods, furniture, bedding and other basics in order to set them up for independent living. We thank PIF for their generous contributions in helping us provide better services to homeless youth.

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Another highlight was our own **BABI 'Haunted House' Fundraiser** in partnership with AMPOL raised over \$6000 for the year. It was an exciting opportunity to turn BABI house into a scary house for the day, as part of the big Wynnum Halloween Party. Big thank you to AMPOL for their support and contributions which made this event such a huge success.

The **Launch of a new website for BABI** was another key milestone this year. It will enable us to raise a profile of BABI in the local community as well as give local businesses and community members opportunity to donate and support BABI's work with homeless young people and families. Since Covid19, the need for improvement and increased performance and efficiency whilst working remotely, was highlighted. Some work has begun on strengthening our administrative and IT systems this year. BABI moved onto **cloud-based data system** and this has enabled additional flexibility, mobility, security and increased collaboration amongst the Team.

Improvements were also made to BABI Building in order to make it a more youth-friendly safe space for our clients who engage in BABI programs. The side driveway was concreted to expand on additional spaces where we can deliver youth workshops and activities. New fence and additional CCTV cameras were installed for safety purposes

This was funded through the Safer Communities Funding for facility upgrades. These improvements have increased the functionality of our Community Youth Space and young people's feedback has been hugely positive.

Another highlight for the year was the establishment of the **'Casual Pool' of youth workers** in order to assist us with the growing demand for the Community Youth Space activities and having adequate Staff support. This has made a huge difference to the program as the additional youth workers were able to provide more targeted and individual support to young people who access the CYS, and in turn achieving better outcomes for BABI clients.

During the last financial year, housing continues to be the highest priority need, with **62% of young people coming to BABI for help with housing**. Other significant issues experienced by young people accessing BABI services are mental health, family violence, unemployment, disengagement from school, lack of family and social support/s networks etc. The proportion of young people with diagnosed mental health issues rose 10% in the past three years to 62% of all young people supported by BABI this year.

There was a considerable increase in new requests for **brief intervention and ongoing case management and support**, which placed a significant demand on our resourcing. Our challenge each year continues to be balancing the increasing need of vulnerable young people and delivering quality services, while maintaining a strong financial base and ensuring BABI's sustainability into the future.

This year has tested our team's ability to be creative, resilient, and resourceful in the face of scarce housing and lots of demand for the limited available options. One bright note was the additional funding received from the Department of Housing for the **Immediate Housing Response for Families (IHRF) Initiative**, which enabled us to provide immediate short-term emergency accommodation for families experiencing homelessness, to stabilise their situation and transition to longer term housing.

Many families were also supported to sustain their current tenancies and avoid becoming homeless.

The quality and effectiveness of BABI's programs have been recognised by our funding bodies, evidenced by the fact that they our ongoing service agreements keep being renewed. In the competitive funding environment in which we operate, this is a significant achievement. It also confirms that small, locally based organisations that can deliver responsive and flexible support to vulnerable young people and their families are valued and have an important role to play.

Our core funding continues to come from state and local governments and we appreciate the support of:

- **Department of Housing**
- **Department of Child Safety, Seniors and Disability Services**
- **Department of Youth Justice, Employment, Small, Business and Training, and**
- **Brisbane City Council**

Additional Funding (2 years) for our Community Youth Space received from the Department of Industry, Innovation and Science (Federal).

All BABI programs were kept busy this year and doing great work that is further outlined in this report. Please take time to read Individual Program reports. In our Annual Client Survey, young people identified that the best thing they like about BABI is “the staff.” I would like to give our staff a huge round of applause for the life-changing work they do in often very challenging circumstances.

The coming year will be a busy time, as we continue to deliver quality services and also continue to take active steps to ensure the organisation’s long-term sustainability and the sustainability of our current programs. We will continue to diversify our funding base and develop greater awareness of and connection with the local business and community sector so that BABI Youth and Family Service can stand here in another 40 years and continue to be proud to be making a positive difference in the lives of local young people and families.

Last but certainly not the least, I would like to acknowledge the voluntary efforts of our Board of Management and the caretakers of our share houses. These individuals donate their time, skills and talents to ensure that BABI meets its requirements in terms of good governance, strategic planning and risk management. We value you and your contributions to ensure BABI’s Vision is being achieved.

EMINA AJANOVIC

General Manager

OUR BOARD

BABI IS GOVERNED BY A BOARD OF COMMUNITY MEMBERS WHO VOLUNTEER THEIR TIME TO PROVIDE STRATEGIC DIRECTION AND GUIDANCE TO ENSURE BABI DELIVERS HIGH QUALITY SERVICES TO YOUNG PEOPLE AND FAMILIES IN NEED.



Samantha Carroll – President

Samantha is a senior Governance, Compliance and Regulatory expert. Her career spans over 17 years working for a top tier law firm for a decade, inhouse legal and senior compliance roles for a mid-tier bank, partner in the Governance, Risk and Compliance division of a Sydney law firm and now as Counsel in the Financial Regulation practice at Ashurst Australia.

Samantha's Governance experience includes previous non-executive/management committee roles for the Queensland Public Interest Law Clearing House, CSIRO ethics committee and Stadiums Queensland. Samantha is passionate about lifting the standards of governance and compliance in Australian organisations and with two young children of her own, is committed to ensuring youth support organisations such as BABI continue to thrive in local communities.

Chris Webster – Vice President

Chris worked as a Technical Officer with Telstra until 1998 (30 years), a Retail Sales Assistant from 1998 to 2003 and in Admin/Bookkeeping part time from 2003 to 2021. He retired from paid employment in July 2021.

He currently volunteers with the Aged Care Volunteer Visitors Scheme since 2010, and the Redland Community Centre since 2017. He is Company Secretary of RWM Community Financial Services Limited (the company that holds the franchise to operate the Bendigo Community Bank branches in Victoria Point and Wynnum Manly), and Chairperson of the Redland Community Centre Board. He is a Life Member of the Capalaba State College Amateur Swimming Club and a Life Member of Tennis Officials Australia

Edward Harwood – Treasurer

Edward joined the Port of Brisbane Pty Ltd (PBPL) in 2006 and is currently employed as PBPL Community Relations Advisor. His responsibilities include oversight of community sponsorship programs and management of community amenities inclusive of visitors centre, cafe, conference rooms and port tours. Previously, Edward worked in a variety of management positions in hospitality in Melbourne, Adelaide, the UK and Sweden.

Edward has been a board member of BABI since 2014 and is well known across many non for profit entities in the local area. Edward has an interest in community issues and assisting community organisations to achieve their social aims.

Sarah Mawhinney – Secretary

Sarah is a communications specialist with a career spanning over 15 years within government, community and union organisations specialising in building power through political and community campaigns. Sarah has proven abilities to successfully work collaboratively with multiple levels of government, utilising well developed interpersonal and negotiation skills to achieve positive results. Sarah is committed to working with local community organisations to improve outcomes for those who need support.

OUR BOARD

Sharon Wilson – Board Member

Sharon joined the BABI Board in 2022 after a 30 year career in the provision of housing and housing-related services in local, state and commonwealth government agencies. Sharon held senior leadership roles responsible for housing acquisition and construction, maintenance, portfolio management and the delivery of property and tenancy management services to social housing and Defence clients.

Sharon brings to BABI many years' experience in leadership roles with responsibility for strategic management and governance. She also holds a Master's Degree in Business majoring in Public Management. Sharon has a strong belief that access to safe, secure and affordable housing and a place to call home are fundamental to health, education, employment and life opportunities. The services that BABI provides play an important role in addressing this need in the Wynnum community.

Carly Ogborne – Board Member

Carly joined the BABI board in 2022, bringing with her 10 years experience in not-for-profit fundraising. She has previously worked with charities that support at-risk and disadvantaged youth, as well as members of the disability community. She also volunteered extensively as a grant writer and has been Lota State School P&C president since 2018.

Carly now works in local government. Prior to entering the not-for-profit sector, she was a reporter and editor. Carly has lived in the Wynnum Manly region her entire life and was motivated to join the BABI board after seeing the important role that BABI plays in improving outcomes for local young people.

Leanne Hassed – Board Member

Leanne is a previous service user of BABI who became a member of the Board in 2020 as a Youth Representative. Since coming to BABI in 2016 Leanne has gone through the housing program where she was able to transition to public housing and later to private rental. She also went through the Get Set For Work program where she completed her Cert 3 in Community Services and went on to study at university and gained employment with the Brisbane City Council.

Furthering this Leanne participated in BABI's youth engagement programs and joined the Youth Voice Committee where she was able to develop skills in leadership, community engagement and project management which allowed her to participate in the Queensland Youth Parliament and became a co-coordinator of Rosies Wynnum/Manly Branch.

Leanne has strong passion and commitment towards social justice and supporting organisations like BABI to fulfil their mission and deliver high quality services to youth who are homeless or at risk of homelessness.

OUR STAFF

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EMINA AJANOVIC

General Manager



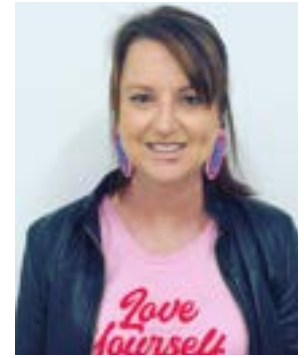
FADIA HENEN

Finance Manager



TRACEY STRONG

Administration Officer



CATRIONA KUCKS

Youth & Family - Manager



CARLY MOTU

Housing Manager



KARA MANSLEY

Property/Intake Officer



JULIE FIGLIANO

Housing Youth Case Worker



ANDREW TUPU TUIA

Housing Youth Case Worker



ELLIE CLAYTON-NELSON

Housing Youth Case Worker



MADDISON SUMMERS

Youth Case Worker (YSP)



TARA RICKARD

Youth Case Worker (GSFW)



SAHN ANDERSON

Youth Worker (LINX)



JAKE CAMPBELL

Youth Development Coordinator (CYS)



AMBER HOWARD

Youth Worker (CYS)



LINGTON KUPU

Youth Worker (CYS)



ELLIE CAPUANO

Youth Worker (CYS)

OUR STAFF



JAYDA GREAVES

Youth Worker (CYS)



ASH RICHARDSON

Youth Worker (CYS)



REECE MUDGE

Youth Worker (CYS)



LOUISE FITZGERALD

Family Counsellor (FSP)



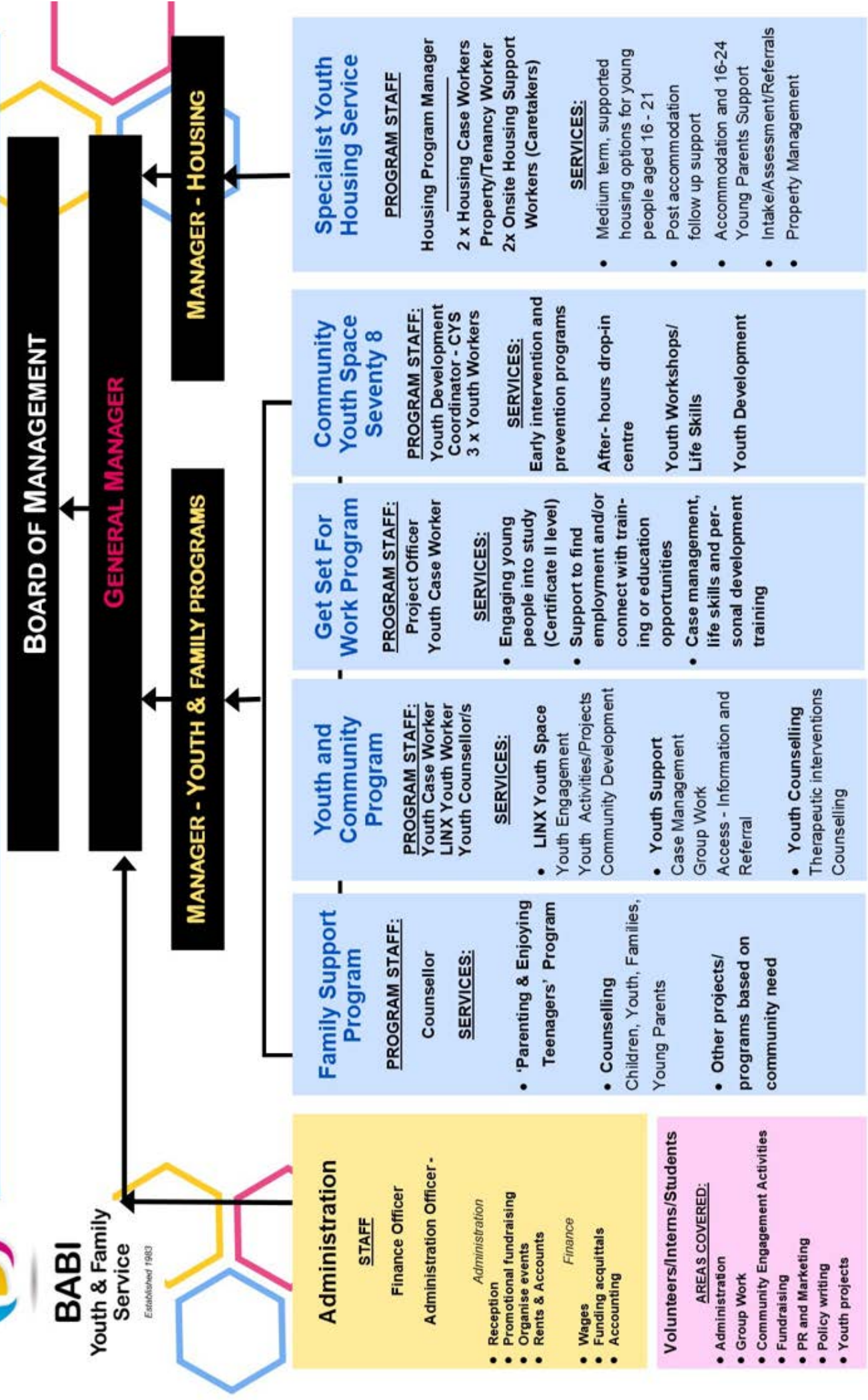
BETH OWEN

Youth Counsellor (FSP)



BABI
Youth & Family
Service
Established 1983

BABI - Organisation Structure Diagram



Administration

STAFF

Finance Officer
Administration Officer -

- Reception
- Promotional fundraising
- Organise events
- Rents & Accounts
- Wages
- Funding acquittals
- Accounting

Administration

Finance

Volunteers/Interns/Students

AREAS COVERED:

- Administration
- Group Work
- Community Engagement Activities
- Fundraising
- PR and Marketing
- Policy writing
- Youth projects

Family Support Program

PROGRAM STAFF:

Counsellor

SERVICES:

- 'Parenting & Enjoying Teenagers' Program
- Counselling Children, Youth, Families, Young Parents
- Other projects/ programs based on community need

Youth and Community Program

PROGRAM STAFF:

Youth Case Worker
LINX Youth Worker
Youth Counsellor/s

SERVICES:

- LINX Youth Space Youth Engagement
- Youth Activities/Projects Community Development
- Youth Support Case Management Group Work
- Access - Information and Referral
- Youth Counselling Therapeutic interventions Counselling

Get Set For Work Program

PROGRAM STAFF:

Project Officer
Youth Case Worker

SERVICES:

- Engaging young people into study (Certificate II level)
- Support to find employment and/or connect with training or education opportunities
- Case management, life skills and personal development training

Community Youth Space Seventy 8

PROGRAM STAFF:

Youth Development Coordinator - CYS
3 x Youth Workers

SERVICES:

- Early intervention and prevention programs
- After- hours drop-in centre
- Youth Workshops/ Life Skills
- Youth Development

Specialist Youth Housing Service

PROGRAM STAFF

Housing Program Manager
2 x Housing Case Workers
Property/Tenancy Worker
2x Onsite Housing Support Workers (Caretakers)

SERVICES:

- Medium term, supported housing options for young people aged 16 - 21
- Post accommodation follow up support
- Accommodation and 16-24 Young Parents Support
- Intake/Assessment/Referrals
- Property Management

OUR SERVICES

BABI's service model is to provide a holistic and integrated support to young people and families through a diverse range of services which focus on the prevention of and early intervention in family breakdown, disengagement from education, as well as the provision of safe, stable accommodation for young people. Services are designed to assist at risk youth in developing necessary skills so they can achieve personal growth and independence and participate and contribute successfully in the community in which they live.



1. Specialist Youth Homelessness Service

Supported Accommodation/Youth/Young Parents Case Management/ Information and Advocacy Services/Tenancy Support

Accommodation:

- Share Houses with Live-in Caretaker
- Independent Units
- CAP Family houses
- Same House Different Landlord properties

2. Family Support Program



Counselling, referral and support services to:

- family members, those who are parenting, whole families and community groups in relation to families with children and young people (aged 0-18 years) who find themselves in vulnerable situations but are not currently subject to statutory child protection intervention.

- Young parents, parenting their children
- Parenting Groups

“Parenting and Enjoying Teenagers” Program

3. LINX Youth Space Program



Youth Engagement and Participation, Community Development and Youth Leadership

- Youth Drop-in Centre
- Personal and Social Development Programs
- School holiday programs
- Youth and Community projects
- Youth Leadership - Youth Voice Committee.

4. Youth Support Program



Access Service- information, advice and referral to services the young person needs (e.g. drug or alcohol, mental health, housing, legal, education, DV services), brief intervention.

Support service - one-on-one support and assistance to young people who need additional or specialised help (e.g. working with them to identify goals and strategies for re-engaging with their family and school, entering the workforce, or developing coping mechanisms or life skills).

5. Get Set For Work Program



Provides intensive support for young people who have disengaged from school or are at-risk of disengaging. The program runs over 8 weeks with additional ongoing support.

Young people will get a chance to:

- Complete a Certificate II in Skills for Work and Vocational Pathways
- Participate in life skills, outdoor education and adventure based learning
- Participate in Work Experience and Industry Visits
- Ongoing support to overcome any barriers to finding work or go on to further study



6. Community Youth Space - Seventy 8

Early intervention and prevention programs, Youth Development,

- After-hours Youth Drop-in Centre
- Personal and Social Development Programs

7. Youth Counselling



The community came together at the end of 2021 for the Celebrate for a Cause event, which raised enough money to fund a Youth Counselling service to be provided in the Wynnum Manly area. Our Youth Counselling service offers therapeutic interventions and support services to young people.

SPECIALIST YOUTH HOMELESSNESS SERVICE

BABI's Specialist Youth Homelessness Service is funded through the Department of Housing and provides a range of supported accommodation services to young people aged 16 – 21 and young families aged 16 – 25 who are homeless or at-risk of homelessness.

Working with young people who face a myriad of challenges, can be extremely rewarding, but equally, extremely difficult. The number and range of scenarios the team face on a day to day basis cannot be adequately expressed in this Annual Report, but without question, we rely heavily on a team of professional, caring and resilient practitioners who go above and beyond with limited resources.

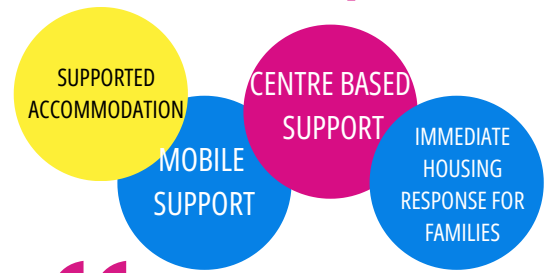
Firstly, a huge THANK YOU to our live in Volunteer Caretakers – Micaela Diaz and Reece Mudge - for your commitment in helping us support our young people. Your work within the housing program is invaluable and helps us sleep soundly at night.

This year we farewelled Andrew Tupu Tuia and welcomed Ellie Clayton-Nelson to our team in the role of Housing Case Worker. A big thanks to Andrew and the great work he did with our young people, and thanks to Ellie for embracing and growing into this challenging role.



BABI is a Tier 3 registered provider under the National Regulatory System for Community Housing

Services we provide:



“Thank you to you and the Babi staff for helping our young person get set up in his unit with new furniture and appliances. Babi has helped our family enormously by housing and supporting our young person, and we will be always be grateful to Babi and their caring staff.”



Kara Mansley continued to provide top quality service in the dual role of Property and Intake Worker, Julie Figliano continued to advocate and support both young people and young families in her role as Housing Case Worker while also overseeing the Same House Different Landlord Program. Maddie Summers is our other Housing Case Worker, and we appreciate all the support she has given our young people in the units. We would like to say a huge thank you to Alan Mitchell, our Housing Program Manager, who has shown an amazing commitment to the housing program, the clients seeking support during their most challenging times, and to the case workers on his team.

The Housing Program is funded under three streams – Centre-based Support, Mobile Support and Supported Accommodation. We also received extra funding this year to deliver the Immediate Housing Response for Families (IHRF) program.

Centre-based Support

Quite often, this will be the first point of contact for our young people seeking assistance with safe and affordable accommodation. BABI prides itself on providing new service users with a warm, friendly, non-judgemental and client-centred experience. A big thank you to our amazing **Property and Intake worker Kara!**

Services provided include -

- undertaking initial assessment of client needs
- providing emotional and practical support
- advocating and assisting to access housing and other mainstream services
- providing information and referral in to the Specialist Homelessness Service system or related service systems through QHIP (Queensland Homelessness Information Platform)
- maintaining contact with clients until an appropriate referral is completed, and, in the absence of a successful referral, provide support and an interim response where possible

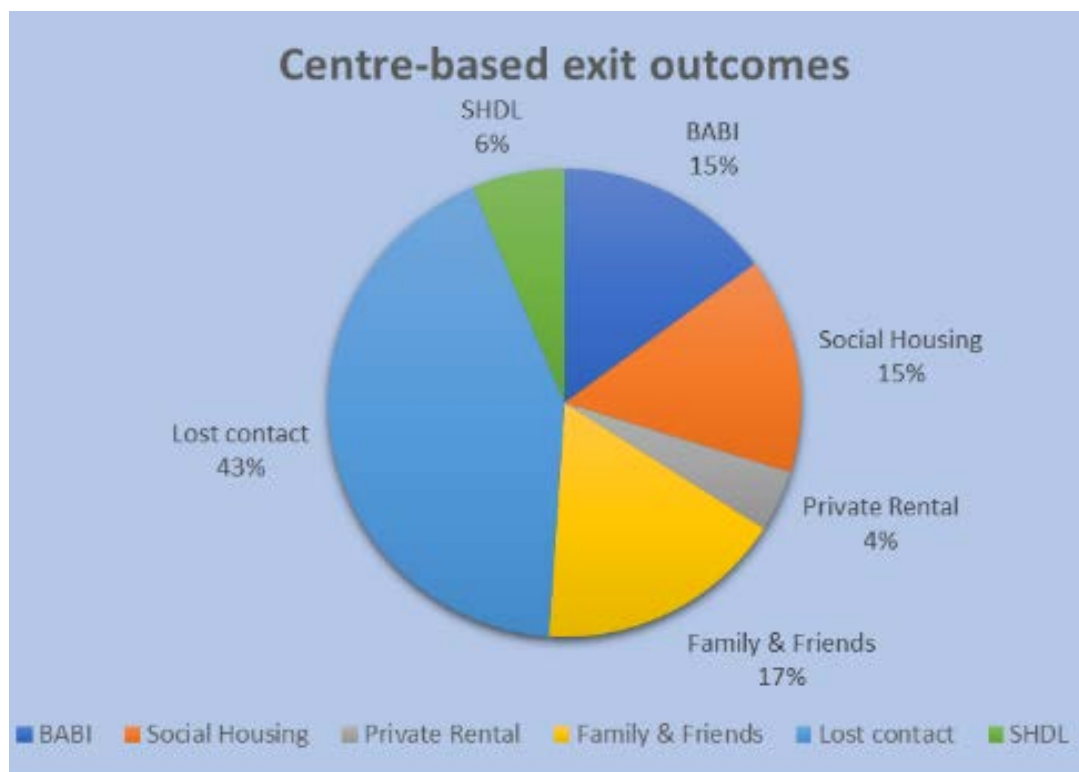
Who were our centre-based clients?

During 2022 -2023 BABI received approximately **246 requests** for housing assistance for young people and young families, of these, **95 intakes** were completed for eligible applicants. There were 107 young people receiving support this year and of those, **63 identified as Aboriginal and/or Torres Strait Islander.**

The main reasons identified for young people accessing our service were **family breakdown, domestic and family violence** and **lack of family/community supports**. The most significant personal challenges for our young people were around **anxiety, depression, drug use, unemployment, low income and lack of affordable housing options.**

Where did our centre based support clients go?

88 young people and young families were **closed** during 2022-2023 with a range of outcomes as presented below. 16 centre-based clients returned to live with **family or friends**, 4 exited in to the **private rental market**, 14 clients were successfully referred to **crisis or community housing (social housing)** providers, 14 **accommodated by BABI**, 6 moved into **Same House Different Landlord (SHDL)** program and unfortunately **contact was lost with 40.**



Mobile Support

Mobile support is largely provided to young people and young families who have transitioned out of BABI accommodation or have been nominated to transition through the Same House Different Landlord program. A big thank you to **Julie our SHDL worker** who advocates so strongly to secure these properties and support our clients.

The **Same House Different Landlord Program** is a transitional housing program funded by the Department of Housing. The department leases public housing properties to BABI for the purpose of renting to young people who need some support to establish and manage their tenancy. The tenancy and the property are transferred back to the department when the tenant is assessed as being able to sustain a longer term tenancy.

A huge thank you to both the Capalaba and Buranda area offices for your efforts in identifying and allocating properties to this invaluable program!

Services provided include –

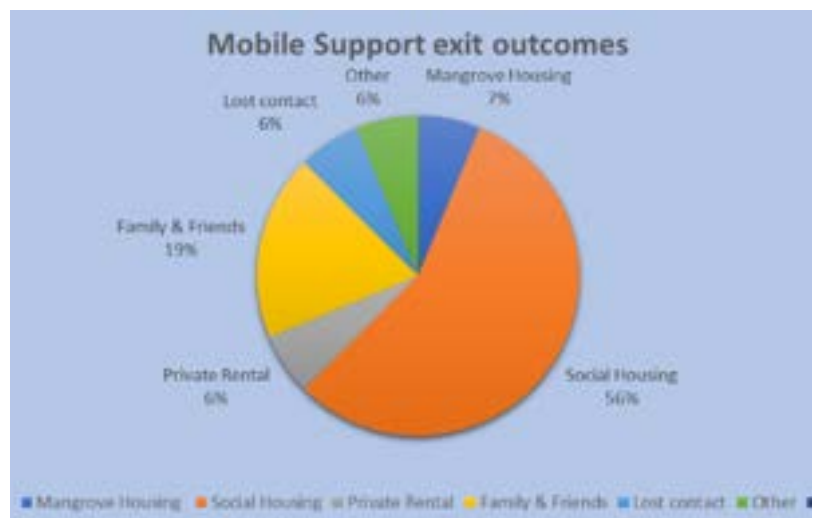
- assisting clients to register on the Public Housing waitlist
- providing assistance in establishing new tenancies
- liaising with real estates, public and community housing providers
- assistance with bond loan and rental grant applications
- material aid
- providing information and referrals
- tenancy support
- case management

Who were our mobile support clients?

During 2022 -2023 BABI offered mobile support to **17 young people** and **15 young families** with **18 accompanying children**. Of these, **14 identified as Aboriginal and/or Torres Strait Islander**. Approximately 75% of our clients were female.

Where did our mobile support clients go?

8 young families and 1 single young person were supported and transitioned to the **Department of Housing** through the **Same House Different Landlord** program, 1 young person was assisted in securing a property in **social housing** through **Mangrove Housing**, 1 young family secured **private rental** accommodation, 3 young people moved in with **friends or family**, and unfortunately 1 young family was **evicted** and **contact was lost** with 1 young person.



Supported Accommodation

BABI Supported Accommodation provides a client centred case management model for assessing, developing, supporting and reviewing individualised case plans and providing safe, reliable and well supported accommodation. Each young person or young family is assigned a Housing Case Worker to assist them in establishing and maintaining their tenancy with the goal of clients successfully transitioning in to safe and sustainable long term housing.

Services provided include –

- case management
- life skills development
- practical assistance
- material aid
- information and referrals
- tenancy support

Our CAP properties

BABI not only supports young people in their accommodation, but also manages all aspects of tenancy management which is guided by our Asset Management Plan and Annual Maintenance Plans. BABI is responsible for leases, maintenance, bonds, rents, inspections and on rare occasions, managing neighbourhood complaints.

BABI manages:

- 2 three bedroom share-houses with a Volunteer Caretaker living onsite
- 8 studio units
- 2 three bedroom detached houses for young families

Who were our supported accommodation clients?

During 2022 -2023 BABI provided supported accommodation to **30 young people** and **6 young families** with **8 accompanying children**. Of these, 7 young people and young families identified as **Aboriginal and/or Torres Strait Islander** and 2 as **Culturally and Linguistically Diverse**.

Where did our Supported Accommodation clients go?

During the course of the 2022 – 2023 year, **15 young people** and **3 young families** transitioned out of our accommodation. Of these, 3 young families and 2 young people transitioned from CAP to the **Same House Different Landlord Program (SHDL)**, 1 young person was offered accommodation with **Mangrove Housing** (Community Housing Provider), and 1 young person accommodated by **Department of Housing**. 3 young people secured **private rental** accommodation with the lease in their names, 6 young people returned to live with **family or friends**. Unfortunately, 2 young people were **evicted** due to serious breaches of their tenancies, but were housed in crisis accommodation



Immediate Housing Response for Families (IHRF)

BABI received funding in 2023 from the Department of Housing to deliver the IHRF program. IHRF aims to provide immediate short-term emergency accommodation for families experiencing or at risk of homelessness in Queensland, and to assist these families transition to safe and secure housing including home ownership, the private rental market or in the social housing system

Services provided include -

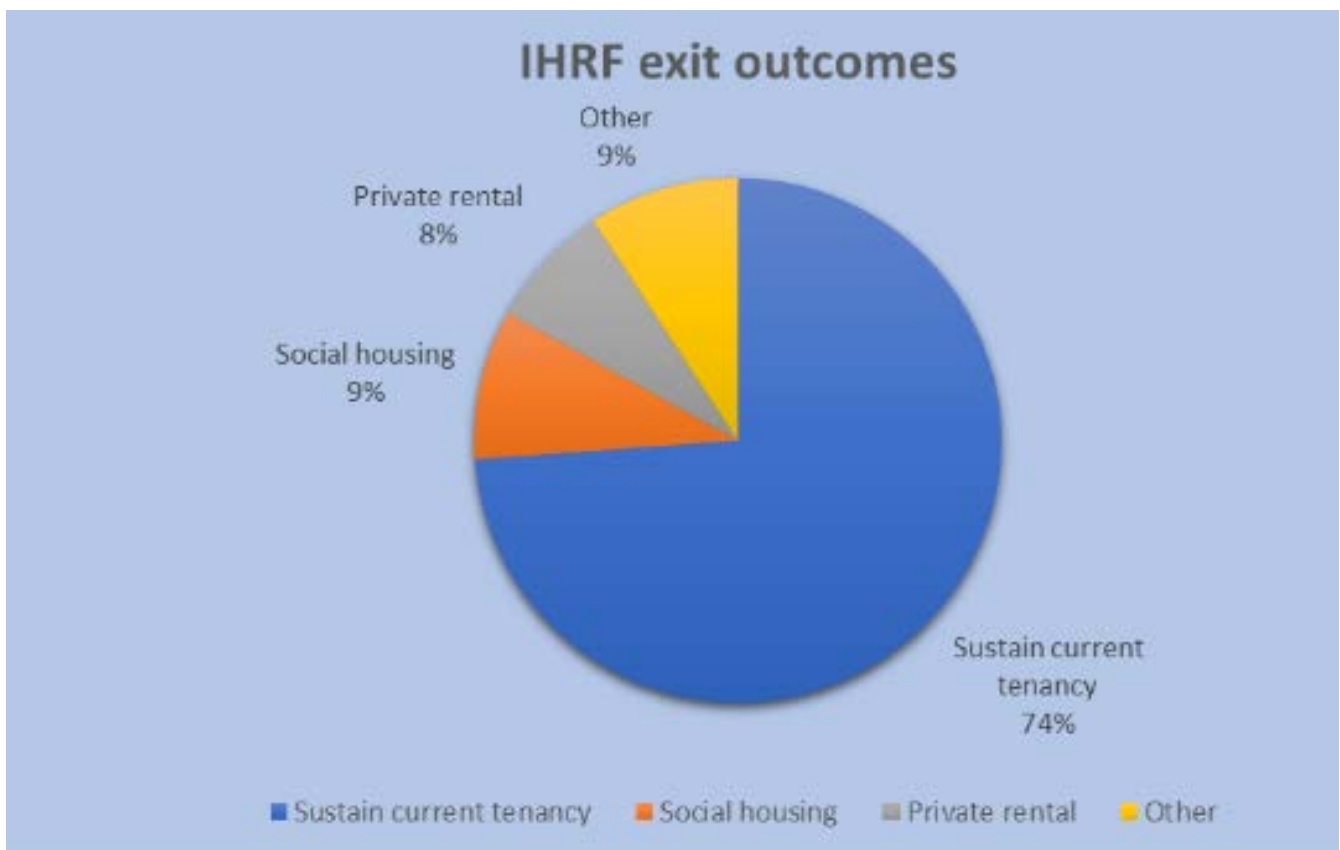
- short term emergency accommodation
- rent arrears
- Material aid
- Payment of utilities or other bills
- Rent/bond loans

Who were our IHRF clients?
















During 2022 -2023 BABI offered support to **65 families** with **115 accompanying children**. Of these, **22 families** identified as Aboriginal and/or Torres Strait Islander. **52** of these were **single parent households**, **32** were **young person households**, and **26 households** were experiencing **domestic and family violence**.

Where did our IHRF clients go?

48 families were supported to **sustain their current tenancy**, **6 families secured new social housing tenancies** and **5 families secured new private accommodation**. The ways in which we supported families to sustain their tenancy was by paying utility bills, moving costs, paying rent arrears, providing material aid such as food and white goods and paying rental bond in a new tenancy.



Thank you to our Friends, Housing Partners and Supporters

 <p>Joan Pease Member for Lytton</p>		<p>Department of Housing Capalaba and Buranda.</p>	 <p>Councilor Peter Cummings</p>
 <p>Redlands Homeless Care Coordination Group</p>		<p>Mangrove Housing</p>	 <p>Lady Bowen Trust</p>
 <p>Safe By the Bay</p>		<p>Givit</p>	 <p>Liz Dwyer – Services Australia</p>
 <p>Wynnum Community Place</p>		<p>Baby Give Back</p>	 <p>Silky Oaks</p>
		<p>Property Industry Foundation</p>	 <p>Food Bank</p>
		<p>Lord Mayors Charitable Trust</p>	 <p>Hutchinson Builders</p>

FAMILY SUPPORT PROGRAM

Family Support Program is funded by Department of Children, Youth Justice and Multicultural Affairs and provides services to family members, those who are parenting, whole families and community groups in relation to families with children and young people (unborn to 18 years) who find themselves in vulnerable situations but are not currently subject to statutory child protection intervention.

The Parenting and Enjoying Teenagers 6-week group program continues to be offered each school term supporting 12 families alone in the last financial year. **The program covers:**

- Adolescent development & challenges of parenting
- Using effective and assertive communication
- Using strengths to build relationships
- Setting limits and boundaries
- Developing self-care strategies
- Dealing with anger—yours and your teen!
- Hot topics: sex, drugs, alcohol, driving, social media

“

“Thank you very much for all your help during last year, you were awesome. It was great to have your support and ears to listen to my troubles.

I absolutely loved the parenting group, it opened my eyes to different strategies and it was a lot of fun.”- Parenting program participant

”

Services provided:

Counselling

Parenting & Enjoying Teenagers Program

Other programs (based on need) that focus on building strong families.

In addition the Family Support Program provides individual and family counselling and support services to parents/caregivers of children aged 0-18, to assist parents and caregivers who are having difficulties in issues of parenting their children/young people.

Counselling supports clients in reaching their goals through a process of change in their lives. A range of approaches and theoretical frameworks are drawn upon to facilitate counselling at BABI including: strengths-based approach, family-centred approach, goal-directed and solution focused practice, narrative therapy, systems theory, attachment theory, trauma informed practice, developmental theory across life stages, play therapy, art and creative therapies, mindfulness. Although not an exhaustive list of theories and approaches used, it provides some understanding of the specialist knowledge and skills utilised in practice.

Counselling Services aim to:

- Improve the wellbeing and safety of children, young people and their families
- Promote healthy and respectful communication and relationships
- Promote positive and developmentally appropriate parenting skills
- Help preserve families

Data on deliverables 2022-2023 Financial Year

- **91 occasions of information, advice and referral provided.** Services referred to included: Benevolent society – FACC and IFS, Schools, Anglicare SQ, Legalaid, Women’s legal service, Family Relationship Centre, CYMHS, Centre for Women Co.; Child Safety, Relationships Australia; TAFE, Headspace Capalaba, Zig Zag, Wellways, Yulu burri ba, Redland community centre, Clarence street, Alcohol Drug information service, and Parentline;
- **83 Referrals received** for counselling and/or group programs. Referrals came from Benevolent society - FACC and IFS, Schools, CYMHS, QPS, Anglicare SQ, Headspace, Family/Friends, Self, BABI GSFV; BABI Linx program; QLD Health – child health, YFS – Assessment, service and connect and Child safety;
- **3 Groups delivered** with **12 families** participating. This included: Parenting and Enjoying Teenagers Group (3x groups); (1 group was co-facilitated with the Benevolent Society)
- **71 families received counseling** during the year.
- Out of **24 families** that exited the service during this period, **all families** had the majority of their needs met at case closure.

2022 - 2023 Highlights/Achievements/Challenges

2022-2023 has delivered many challenges and hurdles that could have threatened the delivery of the Family Support Program, however our worker has through the ability to be creative and flexible been able to respond effectively to clients and families within the community.

The second half of 2021 continued with challenges around Covid, navigating uncertainty with lockdowns in early August and changing requirements around mask wearing and social distancing. Despite the challenge of lockdown in early August, counselling was able to be delivered over the phone then, once we were back in the office counselling appointments were predominantly face-to-face. Navigating these challenges around uncertainty have continued at the start of 2022, however the FSP program has remained responsive to clients as well as health directives.

“Having this service within the community, within even walking distance, with an umbrella to families, really saved my mental health and my family.”- Parenting program participant



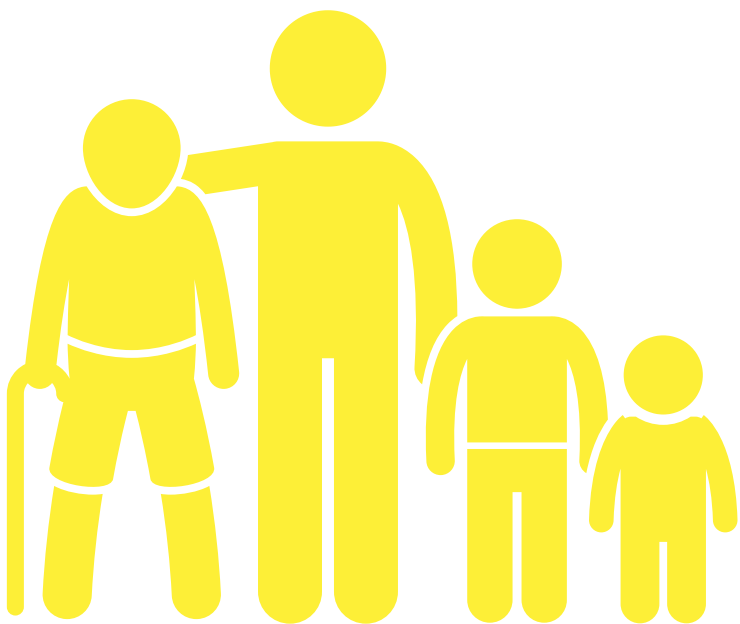
2022 continued to bring more challenges, this time of a more personal nature.

In early March, the week of International Women’s Day, our FSP worker, Anna, was diagnosed with Breast Cancer. This has been a huge life changing event for our Family Support Program worker. Treatment was started in April which meant our FSP program worker was immune compromised and the treating medical team recommended working from home. Our FSP program worker was able to continue providing counselling support over the phone.

The response from the counselling caseload was extremely positive, supportive and was one of gratitude that our FSP program worker was able to continue working and providing support. Our FSP program worker is now very glad to be back in the office providing counselling support to clients face-to-face once again.

In the context of a broader agenda to **respond to Domestic and Family Violence** in this country and with restrictions easing in 2021, the Family Support program and BABI staff were able to attend the Paint the Bayside Orange breakfast in November. Domestic & Family Violence continues to be a factor that is part of the narrative with many families that access either counselling or the parenting group/s, either in the past or are continuing to deal with alongside other stressors.

Many thanks to the wonderful Youth & Family Team and the Organisation as a whole for their continued support so that Anna has been able to continue providing support to the families in our community. Carly and Catriona stepped in to help with co-facilitating the Parenting & Enjoying Teenagers group in Term 1, 2022. Catriona then stepped in to support our Social Work student, Ellie Capuano so she was able to complete her placement in Semester 1 of 2022.



“

**The parenting classes made us see the reality and difficulty of our situation. The counseling sessions provided to me by Anna Husband provided much needed support for me. Without her experience, guidance and insight I would be a mess.-
Parenting Program Participant**

”

Acknowledgement and Thank You's

Our Family Support Program has been continuing to build a great partnership with The Benevolent Society. Many thanks to the lovely Amanda who co-facilitated the Parenting & Enjoying Teenagers Group in Term 3, 2021. There had been plans to co-facilitate Bringing up Great Kids in Term 4 but the numbers weren't high enough for 2 co-facilitators. We continue to plan as to how we can support each other with different groups in the future.

We would like to say a special thanks to the staff at the Benevolent society and members of the Local Level Alliance, Headspace Capalaba, CYMHS Bayside and local Schools for your ongoing support of the Family Support Program.

We were fortunate to have 2 Social Work students complete their placements at BABI over the last year in the Family Support Program. From July to November 2021, Dominic Gough and then February to June 2022 we had Ellie Capuano. Both of these students came to BABI to experience social work learning opportunities and we were able to afford them with a variety of experiences. In turn they brought their talents and strengths to BABI and have left their mark in numerous positive ways. We are now fortunate to have Ellie on our Community Youth Space team as a casual worker.

YOUTH SUPPORT PROGRAM

The Youth Support Program provides individualised, holistic and practical case management support to young people 12 -21 years of age who are living in the Wynnum/Manly and Redlands area. Support can be extended to 8-11 year olds if they have a sibling already engaged in the program.

The program is funded by the Queensland State Government through the Department of Children, Youth Justice and Multicultural Affairs. The purpose of the program is to assist young people to stay connected with family and community, engaged in education/training or employment, and promote physical and mental health whilst ensuring young people have safe and secure housing.

A highlight of this year was having the privilege of working with Destynee. I first met Destynee and her two children in our reception area at BABI, where she told me she had just had a BABI housing intake. I shared with Destynee information about some of our other BABI programs, such as our Young Mum's Group and Youth Support Program. Destynee attended almost every mum's group from that time onwards, and became a client on the Youth Support Program for ongoing case support. Despite being fiercely resilient and independent, Destynee was very open to accepting this support, acknowledging that she shouldn't have to do it alone.

Destynee has accomplished many of her personal and parenting goals, including getting her provisional licence and completing the Circle of Security parenting program with the Benevolent Society, alongside Young Mum's Group participants. Destynee has since become a BABI tenant, moving into one of our Family CAP properties and becoming nominated for our Same House Different Landlord program.

Services provided:

Access Service

Support Service

“I remember the first time meeting you and you made me feel so welcomed and from the bottom of our hearts thank you.” - Destynee – Youth Support Program client

Destynee's journey with BABI is a great example of how our wrap-around services work so well in collaboration, for supporting young people and families who are homeless, or at risk of homelessness. Whether they are an existing BABI tenant, or making contact with our service for the first time. Young people need more than safe and affordable housing to thrive, they need access to programs and environments which promote their social wellbeing and opportunities for growth and reaching their full potential.

Destynee is now considering a career as a social worker, or in midwifery, so that she can pass on the help she received to the next generation of young people and in particular, young mothers and families.



Summary Data and Stats 2022 – 2023

Access Service

- **41 requests** for youth support service where brief advice, support and referrals were offered.
- **352 hours** were spent in direct service delivery with Access clients.
- **26 clients** were referred to an external service for specialised support including drug and alcohol, mental health and counselling, Centrelink and training/employment services.
- **10 clients** were referred to an internal BABI program including Specialist Youth Homelessness Services, Youth Counselling, Community Youth Space and Get Set for Work.
- **5 clients** transitioned to the Support Service stream of the program for more intensive support and case management.

Support Service

- **11 clients** receiving intensive support through case management.
- **998 hours** were spent in direct service delivery with Support clients.
- Most clients were in the **18-21** year old age group (**6**), (**3**) were **15-17**, and the remaining clients (**2**) were **12-14**.
- **100%** of clients who exited the Support service within the service period reported that the majority of their needs were met and they reported an improved quality of life, improved family interactions and connectedness and improved life skills.
- **804** distinct contacts with support clients during this period. This includes face to face, phone and text.

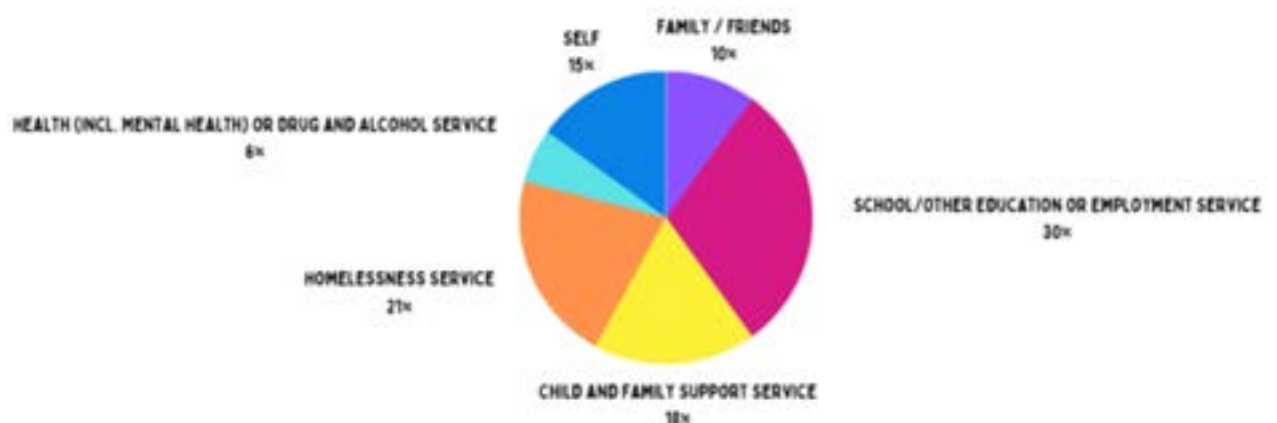
Client and Participant Feedback 2022 – 2023

100% of clients who exited the Support service within the service period reported that the majority of their needs were met and they reported an improved quality of life, improved family interactions and connectedness and improved life skills.

Acknowledgement and Thank You's

The **strength** of this program lies in the **network and community** surrounding it and BABI and we thank all partners for their continued support. We extend specific thanks to our key partners at **Bayside Child & Youth Mental Health Service, Brisbane Bayside State College, Headspace, Hemmant Flexible Learning Centre, Services Australia, Gateway Community Group, the Benevolent Society and Wynnum State High School**. The other programs at BABI also compliment this program and thank you to the amazing team for your support over the year.

REFERRAL TYPES INTO SERVICE



GET SET FOR WORK PROGRAM

Funded by the Department of Employment, Small Business and Training

Get Set for Work is one of the seven programs under the Skilling Queenslanders for Work initiatives which have been set up to help eligible Queenslanders develop skills, gain qualifications and provide direct assistance to secure and maintain employment.

Get Set for Work specifically works with young people 15-19 years to assist them in gaining a nationally recognised qualification, become job ready skills and get the foundation skills that will enable them to move into further training or employment.



Participants:

Complete a Certificate II in Skills for Work and Vocational Pathways

Participate in life skills, outdoor education and adventure based learning

Receive ongoing support to overcome anything that may be stopping them to find work or go on to further study.



Get Set for Work provides intensive support to young people 15-19 years who:

- already left school or at risk of disengaging from school
- are ineligible for Australian Government employment services or assistance
- have significant barriers to learning and employment and require support to overcome these barriers
- have accessed Australian Government services for more than six months and remain unemployed.

Summary Data and Stats 2022 – 2023

The BABI Get Set for Work program now runs over a calendar year. BABI's Get Set for Work program for 2022 had the following outcomes:

- 34/48 participants enrolled into the program
- 31/34 successful completion –
 - o Of the three that did not complete it was for the following reasons – two young people returned to school and one young person successfully gained employment and left the program before completing their Cert II assessments

Employment outcomes for 2022 were as follows:

- 21 participants gaining employment
- 5 participants going into further accredited training
- 4 participants returning to school

This was a total of 30/34 employment outcomes or 89%

The four that did not receive outcomes were due to the following reasons:

- One young person was at risk of homelessness – they were referred to our housing program and were housed in our unit complex. They are being supported by their case worker to enrol in TAFE
- One participant was referred by Youth Justice and is currently in the court system for a serious crime. Their mental health has been the focus, and they are completing courses through Youth Justice as well
- One young person is doing volunteer work whilst applying for paid work
- One young person has caring responsibilities within her family, looking after her younger siblings, ensuring they are attending school and are safe and cared for. This young person has been attending our drop in space to get support on their next steps

Currently for 2023 we have the following outcomes (please note we do not report to the on these outcomes until mid-Jan 2024):

- 43/44 participants enrolled into the program
- 27 successful completions

Employment outcomes so far for 2022 are as follows:

- 9 participants gaining employment
- 4 participants going into further accredited training
- 1 participants returning to school

Referrals for this program comes from schools, community groups, primary health providers, youth mental health services, Queensland Police, Youth Justice and past participants. Young people can also self-refer if they believe the program is right for them.

Highlights/Achievements/Challenges 2022-2023

One of our participants was given the opportunity to interview for a traineeship in Childcare. She was successful and has been employed full time since completing the course in March. This young person had low attendance at school and had been suspended multiple times but had an almost perfect attendance rate on our GSFW program and was one of the first to complete her Certificate work. She was supported during the program to access Centrelink payments, complete her PrepL's and get her Learners licence and get the required Blue Card for her new job.

A 15-year-old female came to the program as school was not working out for her. She was not attending school or would turn up and then go straight back home. She is another one that had a near perfect attendance and gained so much confidence and self-esteem during the program. She was unsure what she wanted to do and after working with our youth worker, decided she wanted to go to TAFE and study Childcare. She finished the GSFW program and her TAFE enrolment wasn't for another 3 months, but she went back to school in that time to continue her education. This was her own decision, displaying a new love of learning and feeling more confident in herself to attend mainstream school.

Another one of our participants completed our GSFW program in December 2022, the whole time whilst couch surfing at friends houses, moving around each week. Our GSFW youth worker supported them to get Centrelink payments, get ID sorted, and referred them to our housing program. They are currently living in our accommodation and unfortunately suffered a serious sexual assault early in the year. Our youth worker has been supporting them and they are now doing a lot better, getting external supports, and has just recently interviewed at JBHifi for a job.

In 2022 we partnered with our current RTO Strategix. Strategix understand the cohort of young people we work with and do a wonderful job of supporting them through their learnings. We got a new trainer this year, Tony and he is dedicated, kind, committed and has a genuine interest in our young people. This partnership has made our program all the better and we are grateful to Tony and the Strategix team.

Acknowledgement and Thank You's

In 2022 we partnered with our current RTO Strategix. Strategix understand the cohort of young people we work with and do a wonderful job of supporting them through their learnings. Our first trainer was Tere, who was an amazing support to our young people; then Tony started in 2023 and he has been an asset to our program. This partnership has made our program all the better and we are grateful to Tere, Tony and Strategix.

Strategix Training
SAILS @ Bayside
Hutchinson Builders
Statim Yaga
Busy @ Work
Gateway Services
Ted Noffs Foundation
Queensland Fire and Rescue
Preston Campbell Foundation
Port of Brisbane
PCYC Bayside
Headspace
Little Gnome Bookshop
Branches Lifestyle Support
Waterloo Bay Hotel

Client and Participant Feedback 2022-2023

A Client's Story;

The fifteen year old client secured a carpentry apprenticeship and is flourishing. It's fair to say that they are a different person from the one we first met; they are enjoying life again. They were depressed, lost, abusing substances and engaging in risk taking behaviours when we them him early last year. They are now a young person with purpose, direction and hope for the future. We are so grateful they got permission to be on the program and this excellent example of why this program works for the 15 year olds that we take on. Historically our 15 year olds have always done well and we believe this is due to our assessment process and the level of support we provide these young people. It takes more time, energy and effort, but the results are absolutely worth it.- 15 BABI Client engaged in GFW program.



LINX YOUTH SPACE

The LINX Youth Space Program is a long standing partnership (over 17 years) between BABI and the Brisbane City Council who resources and provides funding in accordance with the Brisbane City Council's Youth Strategy. The Strategy highlights an integrated whole-of-Council approach to ensure continuation of programs/activities and partnerships that value and include young people. This ensures young people are engaged, empowered, included and celebrated in their local communities.

The LINX Youth Space Program provides a range of services to young people aged 12-25, living in the Wynnum /Manly and surrounding area/s. This program offers opportunities, support and services to young people at risk or those who are experiencing limited opportunities for participation in the social, cultural or economic life of the community. LINX Youth Space aims to promote safety, growth and wellbeing of local youth through youth engagement, youth development and participation and community development activities.

Service Delivery: Summary Data & Stats 2022-2023

There were **488 young people** who participated in the LINX Youth Space in the last year.

There were 9 projects delivered throughout the year including:

- LINX Youth Drop-in Centre
- Youth Voice Committee
- Young Parents Group
- July School Holiday Program 2022
- September School Holiday Program 2022
- December- January School Holiday Program 2022/23
- National Youth Week Event 2023
- June School Holiday Program 2023
- Youth Leadership Camp

Services provided:

LINX Drop-in Centre
Living Skills Programs
and Group Work
School Holiday Programs
Youth and Community
Projects and Events
Local Youth Leadership -
Youth Voice Committee
Young Parents Group



In total, **67 activities** and workshops were delivered to local youth and the community. These include weekly drop-in sessions activities, school holiday activities, youth voice committee meetings, and other group sessions delivered during the year.

There were less **males (238)** than **females (250)** who were involved in the LINX Youth Space programs and activities.

Out of the total number of participants (**488**), most young people were between 12-15 years of age (330), with lesser representation of young people with the ages between 16-18 (90), those between 19-21 (28) and 22-25 (40) years of age.

Of the **488** young people who engaged in our LINX youth programs and activities over the last year, there were approximately **60** young people who identified as being **Aboriginal or Torres Strait Islander** and approximately **27 young people** identified to be from a **CALD** background. Approximately **66** young people identified as being a part of the **LGBTQI+** community.

It is estimated that over **65% of young people** who are engaged in the youth programs offered in the LINX Youth Space have an intellectual or learning disability, have a mental health diagnosis and/or are considered to be a young person at-risk in some way as a result of many reasons including homelessness, domestic and family violence and a history of trauma and/or abuse.

“I like everything at **BABI** it’s really really fun! Everybody’s so nice, the food is really good. This is my favourite day, the days when I come into **BABI.**”- YVC member

2022 – 2023

Highlights/Achievements/Challenges LINX Drop-in Centre

LINX Drop-in Centre is open on Tuesday and Wednesday afternoons from 3:00pm- 5:30pm

We are passionate about the mental, physical, emotional and social wellbeing of young people and aim to provide a space in which young people feel welcome, encouraged and supported and to offer services that are innovative, relevant, meaningful and engaging.

Young people are free to access the youth space on these afternoons to engage in various activities such as board games, card games, arts and crafts, gardening, video games, pool, basketball or just for a chat. They also have access to computers and internet to look for and apply for jobs with assistance available from a youth worker.

We had an average of 8 young people attending weekly drop-in sessions. Our drop in centre is an easy entry point to our service and we have had new young people attend that then signed up for our school holiday programs and Youth Voice Committee.



Youth Voice Committee

Our Youth Voice Committee (YVC) operates from the LINX Youth Space and holds **fortnightly meetings** with the support of the LINX Youth Worker. They are a team of young leaders who participate, plan and organise local youth and community events and, as their name suggests, provide voices and unique perspectives on the issues young people face in the community. They participate in many opportunities to develop leadership and teamwork skills and give back to their community in many ways.

Youth Voice Committee held a total of **14 meetings** this year. We averaged **9** young people attending each meeting. Our YVC also participated in local youth and community **projects** and events this year, including our National Youth Week event/s, Get Set For Work Graduations and Orientations, Community events and a leadership camp. We celebrated our year by having an End of Year dinner here at BABI, sharing food, Secret Santa and good times.



LINX School Holiday Program

LINX Youth Space delivers school holiday programs in December – January, June- July, September- October every year. This program is promoted to all local youth via community networks, schools, youth agencies, social media and the general community.

Project aimed to:

- Plan and deliver free activities and workshops that are safe, fun, engaging, active and healthy, to young people 12-25
- Provide a sense of positive connection to community for local youth.
- Promote the physical, social and mental benefits of recreation to young people at-risk.
- Specifically target our most disadvantaged and vulnerable youth in the community so that these young people have opportunities for positive personal and social development through recreation in order to increase their health and mental wellbeing.
- Alleviate boredom and deter young people from engaging in negative and risky behaviours during school holidays. This is of obvious benefit to young people, but also has positive flow on benefits to the broader community.
- Increase confidence and social skills of at-risk youth.



LINX Youth Space delivered 3 school holiday programs, with a total of 21 activities. There was an average of 11-13 young people attending each activity throughout the year.

Young Parents Group

The Young Parents Group is a **free ongoing (weekly) program** for young people up to the age of 25 who are pregnant or parenting and who live on the Bayside (Wynnum- Manly and surrounds). The group is an informal, relaxed and safe space for peer support and making connections with other young parents. The Youth worker attends the group to provide informal support to connect with services and resources based on any identified needs or interests which may arise.

This program is delivered in partnership with the Family Support Program and the Youth Support Program at BABI. This year, BABI secured some funds from **Australia Post Grant** and used it to purchase play equipment and provide activities, morning teas and care packs for the young parents. We also had a \$500 donation from **Boomerang Bags** which we greatly appreciated. Feedback from the participants has been very positive and they report reduced 'isolation' and increase in support and resources they need to look after their children.

Youth Leadership Camp

In 2022, we delivered a Youth Leadership Camp at Moreton Island with the aim of bringing together local young people (Youth Voice Committee) as an opportunity to further develop their leadership and collaboration skills through experiential learning. The camp focussed on supporting young people to develop strategies and processes that will be useful in every day life and provided a series of adventure development experiences including sand tobogganing, snorkelling, kayaking and problem-solving activities and workshops.

The project aimed to:

- focus on building the group and learn more about each other in a different environment
- help young people frame and develop their leadership philosophies and skills
- develop strategies for working with others and improve team work skills and collaboration and develop strong friendships
- strengthen individual self-esteem and confidence and learn new skills and take new challenges (out of the comfort zone)
- acquaint youth with issues, needs, resources and other factors that influence our community's future and provide insights into the workings of BABI and inspire and empower youth to become local ambassadors and advocates of community leadership among their peers.

The feedback from young people was overwhelmingly positive and the camp achieved its aim, to provide an opportunity for YVC to develop important values and skills such as communication, leadership, mindfulness, and respect and to start planning projects for the following year.



Brisbane Youth Week Event 2022

In partnership with Brisbane City Council, LINX Youth Space coordinated and delivered a Youth Week Event in April 2023 at Lota Skate Park. A variety of community organisations stalls and activities (tailored to 12-25 year olds) were delivered to local youth, with young people having the opportunity to showcase their talents on the stage, attend skateboarding workshops and shoot hoops with some Brisbane Bullets stars.

Project aimed to:

- Showcase young people's talents, contributions and achievements.
- Celebrate young people's diversity and the attributes that make young people unique.
- Promote young people's voice and positive representation in the local community.
- Encourage and empower young people to participate actively in the life of their community.
- Introduce young people to a variety of services and support BABI offers in the local community

Project was a success, as over 100 young people joined in celebrations and received more information regarding BABI services.

Acknowledgment and Thank You's

Firstly, BABI would like to thank our funders, the Brisbane City Council (Youth Team) who continues to provide us with funding and resources for our Youth LINX Youth Space Program. It enables us to continue to delivering much needed support and programs to the most vulnerable young people in our local community. Brisbane City Council also provided additional funding for the Brisbane Youth Week Event/s as well as support and resources for school holiday programs. It is a long-term partnership (over 17 years) and collaboration for which we are really grateful. Thank you!

Huge thanks to our other valued community and business partners and associates who provide additional resources, time and support for the program over the year, including Specialist Youth Homelessness Service and all other BABI programs, Port of Brisbane Pty Ltd, Australia Post, Bunnings Manly West, Services Australia, Sails at Bayside, Hemmant Flexible Learning Centre, the Youth Voice Committee, Bayside PCYC, Wynnum High, Bayside State College and many others. We really appreciate your willingness to collaborate and support BABI to achieve some amazing outcomes for our local youth. Looking forward to working with you all into the future!



YOUTH COUNSELLING

This year our Youth Counselling position was funded through our Community Youth Space funding. We have employed an experienced counsellor two days per week who works from a trauma informed, strengths-based framework. There is still a high need in the community for this service. Local mental health youth services are still currently at maximum capacity with long wait lists. Many young people who need support are not getting it. It is expected the need will increase in the short-term future.

Summary Data and Stats 2022 – 2023

We have received 46 referrals over the past 12 months. Referrals have come from psychologists, local doctors, counsellors, parents/careers, schools, QLD Health, Residential care provider and other BABI programs. Most of the referrals for the service have transitioned into clients, both short and long-term. At any one time the counsellor works with up to 12 young people. If we had funding this would be a program that we would like to continue and expand. We believe we have enough interest to provide the service on a full-time basis.

“

"Counselling helps me feel present. It makes me feel it's okay to get out of my comfort zone. I have learnt it is important to acknowledge my feelings". -Young Woman, 17

”

2022 – 2023

Highlights/Achievements/Challenges

We are seeing good engagement from the clients with many clients returning for multiple sessions. Clients are providing feedback that they are getting something positive out of their sessions, they feel supported and believe it has been worth engaging in the service. Several clients receive support from other BABI programs including Get Set for Work, Housing and Youth Support. This suggests it has been a valuable add-on to BABI's wrap around support. We know that the more engaged young people are with BABI the better their outcomes are. BABI will continue to provide this program in the next financial year and seek to find alternative funding.

COMMUNITY YOUTH SPACE - SEVENTY-8

BABI's Community Youth Space (Seventy 8) has been continuing to work with young people in the Wynnum and Bayside area since its opening day in August 2022. The program aims to reduce recidivism in young people and support disadvantaged youth to build a solid base around them so that they can grow and achieve their life goals. We have expanded our team in the community youth space as the number of young people attending has grown. We have 6 youth workers in our team; Lington, Ellie, Reece, Amber and Jayda and Ash - who have built a great rapport with the people who attend the youth space.

At Seventy 8, we strive to teach the youth basic life skills so they can use these skills outside of BABI. Some of the areas we focus on are resume writing, completing forms, speaking to places like Centrelink etc., cooking, cleanliness and hygiene, healthy habits, general respect, healthy communication, and conflict resolution. The young people that attend our youth space all come from diverse cultures and backgrounds and no one is ever excluded from attending this space. We have found that the youth of Wynnum and the Bayside area feel extremely comfortable in the youth space and many of them attend every day.



Aside from this, Seventy 8 is a place for young people to hang out and feel safe. We provide food and drinks so that young people are well fed and have the option of eating healthily. We are open till 8pm on Thursdays and Fridays in hopes of keeping young people off the streets for longer, especially during the night when there is more risk for them to be out on their own. Within Seventy 8 we celebrate many events throughout the year, some of these include our Easter celebrations, where we created an easter egg hunt for the clients. We hosted a youth Christmas party for the young people, which included activities like face painting, photo booth, arts and crafts and of course, a present from Santa. The young people were also able to enjoy a fishing charter at Bribie Island with Fishability hosting us for the day. We also love to celebrate our clients' birthdays each month by cooking their favourite meals and eating lots of cake (often donated to us by Rosies).



“I like the food and how nice everyone is, oh and movies and the support. If I wasn't here, honestly I'd be doing stupid stuff to be honest. There's lots of stuff to do here.”-
CYS drop in 14 year old



During our first year of facilitating the youth space we have organised several different activities for the youth to participate in. Some of these include:

- Fishing
- Mixed Martial Arts
- Basketball
- Pool/Billiards
- Personal Training- facilitated by Red Dragon Fitness
- Water Sports: Stand up paddle boarding & sailing with the Darling Point Sailing Squadron
- Touch Football
- Hip-hop dancing with Reclink
- Arts & Crafts
- Rap workshop facilitated by Roman MC
- Attending home games of the Brisbane Broncos Rugby League Team

The first year of the Community Youth Space has been a great success for everyone involved. Of course, there have been challenges we have overcome along the way, in terms of trying to build rapport with the young people that attend and teaching them how to behave safely and respectfully. As well as the many other complex situations each young person experiences, that we help guide them through. However, our next challenge is to gain further funding so that we can continue to support our amazing clients and continue the great work we do after April 2024.



Summary Data and Stats 2022 – 2023

Approximately 2936 times young people have accessed our youth space over the past year. Approximately 33.5% of the people attending the space are Aboriginal or Torres Strait Islander.

On Friday between 1pm and 3pm we run Job Club where young people can come to get assistance from our youth workers with resume writing, job searching, Centrelink appointments and other tasks where there is paperwork involved. Over the last year we have assisted approximately 54 clients in this area.

We had approximately 10-12 youth attend the Wynnum Domestic Violence Vigil at the waterfront to show their support for the victims and to shine a light on the national crisis of DV.

Acknowledgement and Thank You's

Seventy-8 Could not be possible without the hard work and generosity of local community groups. So a huge thank you to **Darling Point Sailing Squadron, Fishability, Red Dragon Fitness, Progressive Martial Art, Reclink, Roman MC, Rosies**



FUNDING BODIES AND SUPPORTERS



FUNDING BODIES

THANK YOU

Department of Communities, Housing and Digital Economy
Department of Children, Youth Justice and Multicultural Affairs
Department of Employment, Small Business and Training
Brisbane City Council

The Queensland Government and Brisbane City Council provide BABI with funding to provide housing and support services to young people, family support and counselling services, employment and training service through Get Set For Work Program and Youth Support (case management). We are extremely grateful for the trust you place on our organisation to provide much needed services to the most vulnerable youth and families in the local community. **Thank you for your ongoing support.**

GRANTS

THANK YOU

Additional community grants have allowed BABI to provide much needed client brokerage, household items and furniture, living skills programs, to young people and families who are homeless or at risk of homelessness. These remarkable partners do amazing work in supporting small community organisations in providing better housing and social services for the most vulnerable youth and families in the community. For that, we thank you..

- **Lady Bowen Trust**
- **Department of Housing - Dignity First Fund**
- **Lord Mayor's Charitable Trust**
- **Wynnum Manly Leagues Club**
- **Safer Communities Fund Round 6: Early Intervention Grants**

BUSINESSES AND COMMUNITY

THANK YOU

BABI would also like to thank all our amazing community partners and local businesses for their kind and generous contributions to our organization and for supporting BABI to #endyouthhomelessness.

Sails at Bayside
Hemmant Flexible Learning Centre
Bunnings Warehouse
GIVIT
Share the Dignity
Foot in the Door RTO
Moreton Bay Boys College
Cedar and Pine Bar
Hutchinson's Builders
Safe by the Bay
The Collective Store
Busy @ Work
Tedd Noffs Foundation
Port of Brisbane
Headspace
Branches Lifestyle Support

Help Training
Preston Campbell Foundation
Bayside Redlands Business Network
Silky Oaks Children's Heaven
Mangrove Housing
Benevolent Society
Headspace Capalaba
Joan Pease MP
Peter Cummings Local Councillor
Ross Vasta Federal Member
Strategix Training
Statim Yaga
Gateway Services
Queensland Fire & Rescue
PCYC Bayside
Little Gnome Bookshop
Waterloo Bay Hotel

HOW YOU CAN SUPPORT BABI



BABI Youth and Family Service is a non-profit organisation that relies on the generous support of the community to help provide crucial services to homeless and vulnerable and disadvantaged young people, their children and families. Our clients and their families are facing significant barriers and challenges to meeting some of life's most basic needs.

BABI Youth and Family Service is a registered charity with ACNC and has a “deductible gift recipients” (DGR) status which enables gifts and donations to be claimed as a tax deduction. **Donations of \$2 and over are tax deductible.**

You can make a difference in the lives of vulnerable young people and families in the following ways:

Make a Donation

Via our Website

Please visit the Donations page on our website to make a donation amount of your choice.

Send a Cheque/Money Order

Please make your cheque or money order payable to BABI Youth and Family Service and post to:
BABI Youth and Family Service
PO Box 69
WYNNUM CENTRAL QLD 4178

In Person

You are welcome to make your donation in person at our office:

34 Bay Terrace,
Wynnum Qld 4178.

2022 AGM MINUTES



BABI
You. It. & Family
Service

BABI YOUTH AND FAMILY SERVICE ANNUAL GENERAL MEETING

Monday 21st NOVEMBER 2022

6.05 - 6.37pm

1. ACKNOWLEDGE TO TRADITIONAL OWNERS

Delivered by Catriona Kucks

2. WELCOME TO AGM 2022

Delivered by Samantha Carroll – President of the Board

3. ATTENDANCE:

Chris Webster, Anna Husband, Ellie Clayton-Nelson, Samantha Carroll, Carly Motu, Edward Harwood, Maddie Summers, Connor Lord, Sian Scelly, Sharon Wilson, Leanne Hassed, Janelle Salmon, Ross Hodson, Allan Mitchell, Catriona Kucks, Fadia Henen, Carly Ogborne, Kara Mansley, Joan Pease MP, Ellie Capuano, Andrew Tupu Tuia, Julie Figliano, Sarah Mawhinney, Reece Mudge

4. APOLOGIES:

Peter Downie – Sails at Bayside
Melannie Blair – BABI
Lington Kupu – BABI
Sonja Moore-Carter – ZigZag
Emina Ajanovic – BABI
Julie Cork – Julie Cork & Associates
Cr Peter Cumming – Brisbane City Council
Helen Stanley – Ampol
Ross Vasta MP
Micaela Diaz – BABI
Jake Campbell – BABI
Crystal-Demi Iwers – YVC BABI

4. ACCEPTANCE OF THE PREVIOUS MINUTES – AGM 2021

Copy of the minutes provided in the Annual Report

Moved: Edward Harwood

Seconded: Carly Ogborne

2022 AGM MINUTES



BABI
You & Family
Services
Proudly

5. CHAIRPERSON'S REPORT

Presented by Samantha Carroll – BOM President

Moved: Sharon Wilson

Seconded: Catriona Kucks

6. TREASURER'S REPORT for 2020-2021

Presented by Edward Harwood - Treasurer

Moved: Leanne Hassad

Seconded Ellie Clayton-Nelson

7. MANAGEMENT REPORT

Presented by Catriona Kucks – Acting General Manager

Moved: Ellie Clayton-King

Seconded: Carly Ogborne

8. PROGRAM HIGHLIGHTS 2021-2022

Presented by Catriona Kucks – (Acting GM/Youth and Family Program Manager) and Allan Mitchell (Housing Team Manager).

9. PREVIEW WEBSITE

Presented by Catriona Kucks (Acting GM/Youth and Family Program Manager) and Ellie Clayton-Nelson

10. ACCEPTANCE OF THE ANNUAL REPORT 2021-2022

Presented by Samantha Carroll- BOM President

Moved: Sharon Wilson

Seconded: Carly Ogborne

11. APPOINTMENT OF AUDITOR FOR 2022

Chanelle Pienaar CPA, Registered company auditor, Audit Assist Pty Ltd

Moved: Chris Webster

Seconded: Sharon Wilson

12. THANK YOU TO THE CURRENT BOARD MEMBERS:

Presented by Samantha Carroll- BOM President and The Board, acknowledge the outgoing Board Members, Leslie Allen and Joanne Jackson for the years of service on the Board.



BAB
Youth & Family
Program
Manager

2022 AGM MINUTES

13. ELECTION OF THE BOARD OF MANAGEMENT FOR 2022 - 2023

Conducted by Catriona Kucks (Acrtong GM/Youth and Family Program Manager).

President: Samantha Carroll
Nominated by: Sharon Wilson
Seconded by: Chris Webster

Vice-President: Chris Webster
Nominated by: Sarah Mawhinney
Seconded by: Samantha Carroll

Treasurer: Edward Harwood
Nominated by: Chris Webster
Seconded by: Sharon Wilson

Secretary: Sarah Mawhinney
Nominated by: Chris Webster
Seconded by: Samantha Carroll

Board Member: Sharon Wilson
Nominated by: Chris Webster
Seconded by: Samantha Carroll

All of the above nominations:

Moved by: Ellie Clayton-Nelson
Seconded by: Joan Pease MP

14. NOMINATIONS FROM THE FLOOR

Conducted by Samantha Carroll

Board Member: Leanne Hassed (Youth Representative)
Nominated by: Chris Webster
Seconded by: Sharon Wilson

Board Member: Carly Ogborne
Nominated by: Edward Harwood
Seconded by: Sharon Wilson

All of the above nominations:

Moved by: Christ Webster
Seconded by: Carly Ogborne

12. MEETING CLOSED 6.37 pm

Signed: _____
President, Samantha Carroll _____ Date: _____

Signed: _____
Secretary, Sarah Mawhinney _____ Date: _____



2022-2023 FINANCIAL REPORT

Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Financial Statements

For the Year Ended 30 June 2023

Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Contents

For the Year Ended 30 June 2023

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Bayside Adolescent Boarding Incorporated

Auditor's Independence Declaration under Section 60-40 of the Charities and Not-for-profits Commission Act 2012 to the Responsible Persons of Bayside Adolescent Boarding Incorporated

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2023

	Note	2023 \$	2022 \$
Revenue	4	1,895,469	1,165,674
Finance income	5	5,626	589
Employee benefits expense		(1,316,200)	(889,527)
Depreciation and amortisation expense		(20,071)	(27,254)
Client Support		(219,937)	(29,231)
Property expenses		(93,300)	(77,036)
Motor vehicle expenses		(28,490)	(9,052)
Other expenses		(145,136)	(105,374)
Profit before income tax		77,961	28,789
Income tax expense		-	-
Profit from continuing operations		77,961	28,789
Profit for the year		77,961	28,789
Other comprehensive income, net of income tax			
Items that will not be reclassified subsequently to profit or loss			
Items that will be reclassified to profit or loss when specific conditions are met			
Total comprehensive income for the year		77,961	28,789



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Statement of Financial Position

As At 30 June 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	1,417,851	1,111,306
Trade and other receivables	7	76,598	3,602
Other assets	9	21,795	18,863
TOTAL CURRENT ASSETS		1,516,244	1,133,771
NON-CURRENT ASSETS			
Property, plant and equipment	8	248,937	269,008
TOTAL NON-CURRENT ASSETS		248,937	269,008
TOTAL ASSETS		1,765,181	1,402,779
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	118,569	75,758
Borrowings		-	9
Employee benefits	12	101,942	139,286
Other financial liabilities	11	622,957	360,571
TOTAL CURRENT LIABILITIES		843,468	575,624
NON-CURRENT LIABILITIES			
Employee benefits	12	33,435	16,838
TOTAL NON-CURRENT LIABILITIES		33,435	16,838
TOTAL LIABILITIES		876,903	592,462
NET ASSETS		888,278	810,317
EQUITY			
Retained earnings		888,278	810,317
TOTAL EQUITY		888,278	810,317



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Statement of Changes in Equity

For the Year Ended 30 June 2023

2023

	Retained Earnings	Total
Note	\$	\$
Balance at 1 July 2022	810,317	810,317
Profit attributable to members of the parent entity	77,961	77,961
Balance at 30 June 2023	888,278	888,278

2022

	Retained Earnings	Total
Note	\$	\$
Balance at 1 July 2021	781,528	781,528
Profit attributable to members of the parent entity	28,789	28,789
Balance at 30 June 2022	810,317	810,317



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Statement of Cash Flows

For the Year Ended 30 June 2023

	Note	2023 \$	2022 \$
CASH FLOWS FROM OPERATING ACTIVITIES:			
Receipts from customers		2,109,213	1,514,331
Payments to suppliers and employees		(1,808,285)	(1,110,972)
Interest received		5,626	589
Net cash provided by/(used in) operating activities		<u>306,554</u>	<u>403,948</u>
CASH FLOWS FROM INVESTING ACTIVITIES:			
Net cash provided by/(used in) investing activities		<u>-</u>	<u>-</u>
CASH FLOWS FROM FINANCING ACTIVITIES:			
Net increase/(decrease) in cash and cash equivalents held		306,554	403,948
Cash and cash equivalents at beginning of year		<u>1,111,297</u>	<u>707,349</u>
Cash and cash equivalents at end of financial year	6	<u>1,417,851</u>	<u>1,111,297</u>



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Notes to the Financial Statements

For the Year Ended 30 June 2023

The financial report covers Bayside Adolescent Boarding Inc as an individual entity. Bayside Adolescent Boarding Inc is a not-for-profit Association, registered and domiciled in Australia.

The functional and presentation currency of Bayside Adolescent Boarding Inc is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated.

1 Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Act 2012*.

The financial statements have been prepared on an accruals basis and are based on historical costs modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

Significant accounting policies adopted in the preparation of these financial statements are presented below and are consistent with prior reporting periods unless otherwise stated.

2 Summary of Significant Accounting Policies

(a) Revenue and other income

Revenue from contracts with customers

The core principle of AASB 15 is that revenue is recognised on a basis that reflects the transfer of promised goods or services to customers at an amount that reflects the consideration the Association expects to receive in exchange for those goods or services.

Generally the timing of the payment for sale of goods and rendering of services corresponds closely to the timing of satisfaction of the performance obligations, however where there is a difference, it will result in the recognition of a receivable, contract asset or contract liability.

None of the revenue streams of the Association have any significant financing terms as there is less than 12 months between receipt of funds and satisfaction of performance obligations.

Specific revenue streams

The revenue recognition policies for the principal revenue streams of the Association are:

Grant income

Grant income is recognised in the statement of profit or loss in the same period the entity recognises the expenditure for the related costs for which the grants are intended to compensate

Other income

Other income is recognised on an accruals basis when the Association is entitled to it.



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Notes to the Financial Statements For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies

(b) Income tax

The Association is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(c) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

Receivables and payable are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

(d) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for significantly less than fair value have been recorded at the acquisition date fair value.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the Association, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Buildings	2.50%
Motor Vehicles	22.50%
Improvements	15%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

Financial instruments

Financial instruments are recognised initially on the date that the Association becomes party to the contractual provisions of the instrument.

On initial recognition, all financial instruments are measured at fair value plus transaction costs (except for instruments measured at fair value through profit or loss where transaction costs are expensed as incurred).



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Notes to the Financial Statements

For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies

(e) Financial instruments

Financial assets

All recognised financial assets are subsequently measured in their entirety at either amortised cost or fair value, depending on the classification of the financial assets.

Classification

On initial recognition, the Association classifies its financial assets into the following categories, those measured at:

- amortised cost
- fair value through profit or loss - FVTPL
- fair value through other comprehensive income - equity instrument (FVOCI - equity)
- fair value through other comprehensive income - debt investments (FVOCI - debt)

Financial assets are not reclassified subsequent to their initial recognition unless the Association changes its business model for managing financial assets.

Amortised cost

The Association's financial assets measured at amortised cost comprise trade and other receivables and cash and cash equivalents in the statement of financial position.

Subsequent to initial recognition, these assets are carried at amortised cost using the effective interest rate method less provision for impairment.

Interest income, foreign exchange gains or losses and impairment are recognised in profit or loss. Gain or loss on derecognition is recognised in profit or loss.

Trade receivables

Impairment of trade receivables have been determined using the simplified approach in AASB 9 which uses an estimation of lifetime expected credit losses. The Association has determined the probability of non-payment of the receivable and multiplied this by the amount of the expected loss arising from default.

The amount of the impairment is recorded in a separate allowance account with the loss being recognised in finance expense. Once the receivable is determined to be uncollectable then the gross carrying amount is written off against the associated allowance.

Where the Association renegotiates the terms of trade receivables due from certain customers, the new expected cash flows are discounted at the original effective interest rate and any resulting difference to the carrying value is recognised in profit or loss.



Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Notes to the Financial Statements

For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies

(e) Financial instruments

Financial liabilities

The Association measures all financial liabilities initially at fair value less transaction costs, subsequently financial liabilities are measured at amortised cost using the effective interest rate method.

The financial liabilities of the Association comprise trade payables only.

(f) Impairment of non-financial assets

At the end of each reporting period the Association determines whether there is evidence of an impairment indicator for non-financial assets.

Where an indicator exists and regardless for indefinite life intangible assets and intangible assets not yet available for use, the recoverable amount of the asset is estimated.

Where assets do not operate independently of other assets, the recoverable amount of the relevant cash-generating unit (CGU) is estimated.

The recoverable amount of an asset or CGU is the higher of the fair value less costs of disposal and the value in use. Value in use is the present value of the future cash flows expected to be derived from an asset or cash-generating unit.

Where the recoverable amount is less than the carrying amount, an impairment loss is recognised in profit or loss.

Reversal indicators are considered in subsequent periods for all assets which have suffered an impairment loss.

(g) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

(h) Employee benefits

Provision is made for the Association's liability for employee benefits, those benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may satisfy vesting requirements. Cashflows are discounted using market yields on high quality corporate bond rates incorporating bonds rated AAA or AA by credit agencies, with terms to maturity that match the expected timing of cashflows. Changes in the measurement of the liability are recognised in profit or loss.

Bayside Adolescent Boarding Inc

ABN 62 880 083 728

**Notes to the Financial Statements
For the Year Ended 30 June 2023****3 Critical Accounting Estimates and Judgments**

Those charged with governance make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Association assesses impairment at the end of each reporting period by evaluating conditions specific to the Association that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value-in-use calculations which incorporate various key assumptions.

Key estimates - receivables

The receivables at reporting date have been reviewed to determine whether there is any objective evidence that any of the receivables are impaired. An impairment provision is included for any receivable where the entire balance is not considered collectible. The impairment provision is based on the best information at the reporting date.

4 Other Revenue and Income**Revenue from continuing operations**

	2023	2022
	\$	\$
Revenue from contracts with customers (AASB 15)		
- Grants	1,737,074	948,334
- Rental Income	127,943	119,098
	<u>1,865,017</u>	<u>1,067,432</u>
Revenue recognised on receipt (not enforceable or no sufficiently specific performance obligations - AASB 1058)		
- Donations and contributions	27,870	97,528
- Other trading revenue	2,582	714
	<u>30,452</u>	<u>98,242</u>
Total Revenue	<u>1,895,469</u>	<u>1,165,674</u>

5 Finance Income and Expenses**Finance income**

	2023	2022
	\$	\$
Interest income		
- Assets measured at amortised cost	5,626	589
Total finance income	<u>5,626</u>	<u>589</u>

Bayside Adolescent Boarding Inc

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**Notes to the Financial Statements
For the Year Ended 30 June 2023****6 Cash and Cash Equivalents**

	2023	2022
	\$	\$
Cash at bank and in hand	717,851	951,338
Short-term deposits	700,000	159,968
	<u>1,417,851</u>	<u>1,111,306</u>

7 Trade and Other Receivables

	2023	2022
	\$	\$
CURRENT		
Trade receivables	65,222	-
GST receivable	11,376	3,602
Total current trade and other receivables	<u>76,598</u>	<u>3,602</u>

8 Property, Plant and Equipment

	2023	2022
	\$	\$
Land and Buildings		
At fair value	57,500	57,500
At cost	441,081	441,081
Accumulated depreciation	(267,123)	(254,641)
Total land and buildings	<u>231,458</u>	<u>243,940</u>
Motor vehicles		
At cost	53,464	53,464
Accumulated depreciation	(35,985)	(28,396)
Total motor vehicles	<u>17,479</u>	<u>25,068</u>
Total property, plant and equipment	<u>248,937</u>	<u>269,008</u>

9 Other Non-Financial Assets

	2023	2022
	\$	\$
CURRENT		
Prepayments	21,795	18,863
	<u>21,795</u>	<u>18,863</u>

Bayside Adolescent Boarding Inc

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Notes to the Financial Statements

For the Year Ended 30 June 2023

10 Trade and Other Payables

	2023	2022
	\$	\$
CURRENT		
Trade payables	3,572	3,224
GST payable	72,974	55,443
Other payables	42,023	17,092
	<u>118,569</u>	<u>75,759</u>

Trade and other payables are unsecured, non-interest bearing and are normally settled within 30 days. The carrying value of trade and other payables is considered a reasonable approximation of fair value due to the short-term nature of the balances.

11 Other Financial Liabilities

	2023	2022
	\$	\$
CURRENT		
Unexpended grants	620,542	359,108
Credit cards	2,415	1,463
Total	<u>622,957</u>	<u>360,571</u>

12 Employee Benefits

	2023	2022
	\$	\$
Current liabilities		
Long service leave	26,048	45,293
Annual Leave	75,894	93,993
	<u>101,942</u>	<u>139,286</u>
Non-current liabilities		
Long service leave	33,435	16,838
	<u>33,435</u>	<u>16,838</u>

Bayside Adolescent Boarding Inc

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Notes to the Financial Statements

For the Year Ended 30 June 2023

13 Financial Risk Management

	2023	2022
	\$	\$
Financial assets		
Held at amortised cost		
Cash and cash equivalents	1,417,851	1,111,306
Trade and other receivables	76,598	3,602
Total financial assets	<u>1,494,449</u>	<u>1,114,908</u>
Financial liabilities		
Financial liabilities measured at amortised cost	120,984	77,231
Total financial liabilities	<u>120,984</u>	<u>77,231</u>

14 Auditors' Remuneration

	2023	2022
	\$	\$
Remuneration of the auditor for:		
- auditing or reviewing the financial statements	4,500	3,500
Total	<u>4,500</u>	<u>3,500</u>

15 Contingencies**Contingent Liabilities**

Bayside Adolescent Boarding Inc had the following contingent liabilities at the end of the reporting period.

	2023	2022
	\$	\$
Contingent Liabilities		
Employee Benefits		
Redundancies	127,419	121,742
Parental Leave	230,546	-
	<u>357,965</u>	<u>121,742</u>

16 Related Parties**(a) The Association's main related parties are as follows:**

Other related parties include close family members of key management personnel and entities that are controlled or significantly influenced by those key management personnel or their close family members.

Bayside Adolescent Boarding Inc

ABN 62 880 083 728

Notes to the Financial Statements

For the Year Ended 30 June 2023

17 Events After the End of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Association, the results of those operations or the state of affairs of the Association in future financial years.

18 Statutory Information

The registered office and principal place of business of the company is:

Bayside Adolescent Boarding Inc
34 Bayside Terrace
WYNNUM QLD 4178

Bayside Adolescent Boarding Inc


ABN 62 880 083 728

Responsible Persons' Declaration

The responsible persons declare that in the responsible persons' opinion:

- there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

Responsible person 
.....
SAMANTHA LOUISE CARROLL
PRESIDENT

Responsible person 
.....
CHRISTOPHER FRANUS WARKENTIN
VICE PRESIDENT

Dated
28/08/23

Integrated Audit Service Pty Ltd
Authorised audit company no.: 342577
A.B.N. 27 138 518 877
A.C.N. 138 518 877



Directors:
Bevin Schafferius CA
Johann Swanepoel CA

INDEPENDENT AUDITOR'S REPORT

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Bayside Adolescent Boarding Inc (the "Association") which comprises the statement of financial position as at 30 June 2023, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by members of the Committee.

In our opinion the financial report of Bayside Adolescent Boarding Inc (the "Association") for the year ended 30 June 2023 has been prepared in accordance with *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012*, including:

- i) giving a true and fair view of the Entity's financial position as at 30 June 2023 and of its financial performance for the year ended; and
- ii) complying with Australian Accounting Standards - Simplified Disclosures and *Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis of Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act)* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

The Management Committee is responsible for the other information. The other information comprises the information included in the Association's annual report for the year ended 30 June 2023, but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact. We have nothing to report in this regard.

Responsibilities of management and those charged with governance for the financial report

The management is responsible for the preparation and fair presentation of the financial report in accordance with:

- a) the Australian Accounting Standards – Simplified Disclosures;
- b) the financial reporting requirements of *the Australian Charities and Not for Profits Commission Act 2012*;
- c) the financial reporting requirements of the *Associations Incorporation Act 1981 (QLD)*; and
- d) for such internal control as management determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the management either intends to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management committee.
- Conclude on the appropriateness of the management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to

continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the management with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.



Johann Swanepoel CA
Director
Registered Audit Company (No. 342 577)
Registered Auditor (No. 549613)

Fortitude Valley, 13 September 2023

Bayside Adolescent Boarding Incorporated
ABN 62 880 083 728

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